

GATHER THIS INFORMATION

Then submit using our reply feature on this webpage

Fireplace History

- Date of most recent chimney inspection:
 - If you have that report, please have it ready for our review
- Date of most recent Annual Maintenance:
- Where your unit was purchased:
- Date of installation:
- Who installed your fireplace:
 - Have they returned for any service since original installation:

Fireplace Information

- Manufacturer and Model # (often inside the frame of an insert):
- Natural gas or propane:
- Is there a gas line plumbed out to the firebox:
- Is electric available inside the firebox area:

Additional Information

- Do you want ambiance or heat efficiency:
- Have you established a budget:
- Does roof access require a ladder height of 1 or 2 stories:
- Rooftop Material:

Please take photos of:

- Your fireplace from 2 foot away
- Your fireplace from 5 foot away – Include the **surround** and/or **framing** and **mantle area**
- Any open walls, if there are repairs or construction around the fireplace area
- Termination cap (chimney top or side of house where the fireplace vents)

